



**engage**

**CAPABILITY  
STATEMENT**

[www.ngage.com.au](http://www.ngage.com.au)

# our mission

Engage Us Pty Ltd (Engage) is an Australian owned and managed recruitment agency with more than 20 years' experience in providing staffing solutions to clients.

We've been trusted by some of the country's most respected companies to help them find fast, reliable and skilled employees – from temporary staff to casual and permanent. The Engage team consists of degree qualified Human Resource experts and employees with skilled and knowledge trade backgrounds. Branches are located in Brisbane, Gladstone, Newcastle and Rockhampton (Workforce Express), however, we conveniently service locations Australia wide. Whatever your location or size, we can provide quick results and highly skilled candidates – simplifying your recruitment, labour hire and employment needs.



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## quality

Engage is committed to providing a high quality service to our clients. We maintain a set of stringent quality assurance policies & procedures and hold current registrations with peak industry bodies to remain up to date with best quality industry practice. Engage currently holds the following ISO accreditations to Australian standards:

- Quality Management System Certificate (ISO 9001:2015)
- Environmental Management System Certificate (ISO 14001:2015)
- Safety Management System Certificate (AS/NZ 4801:2001)



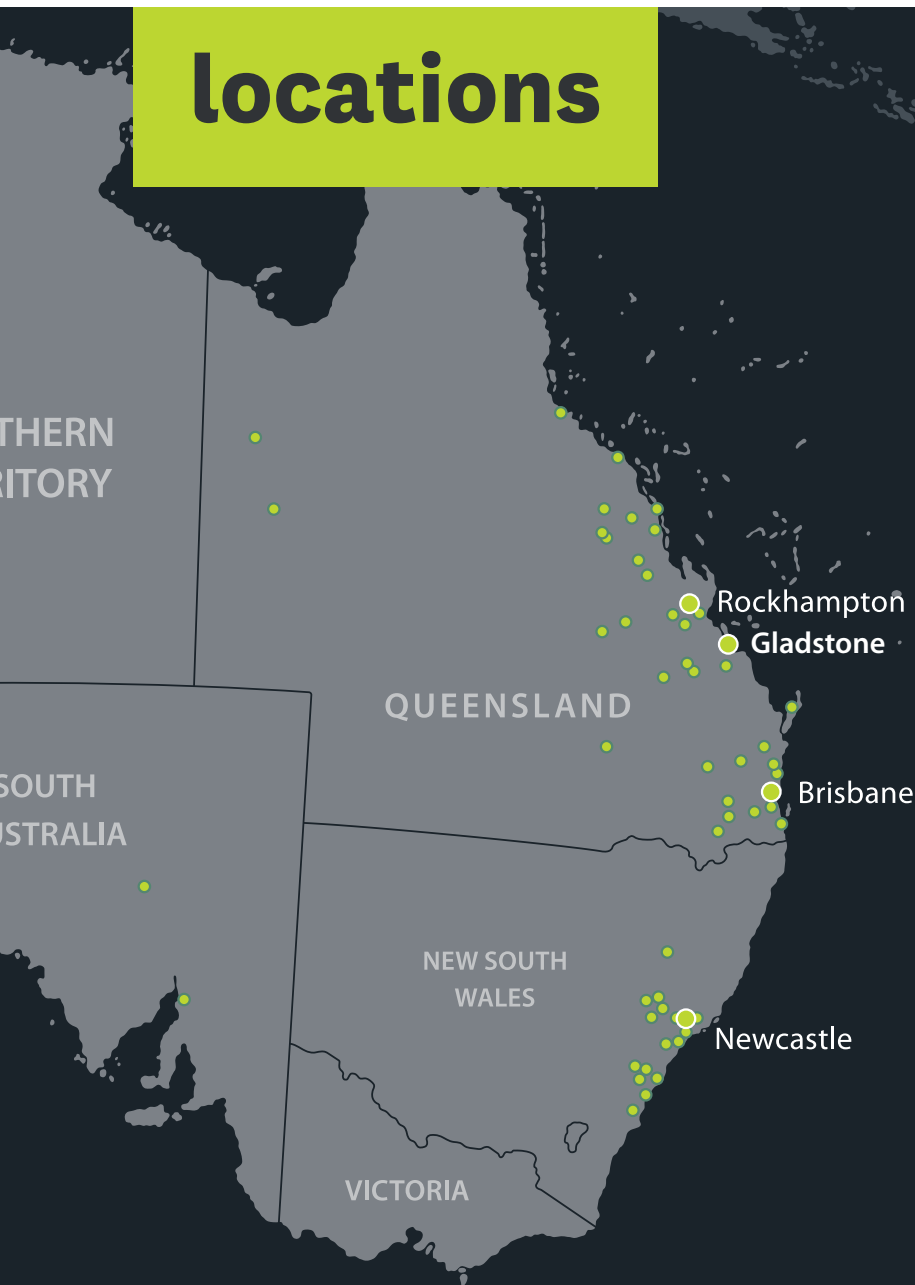
## safety

In addition to a quality service, Engage is committed to providing a safe work environment for our employees and clients. Our safety priority is to create and foster a zero harm working environment for our employees and clients.

We have developed a flexible WH&S system that is easily integrated into our clients' workplaces to ensure best safety practice whilst minimising workplace injuries.

Through leadership training of our management team, Engage ensures that our strong safety culture is maintained and adhered to.

# locations



## Queensland

- Townsville
- Mackay
- Bowen Basin
- Central Highlands
- Callide
- **Rockhampton**
- **Gladstone**
- Fraser Coast
- Surat Basin
- Toowoomba
- Roma
- Gympie
- **Brisbane**
- Gold Coast

## New South Wales

- Muswellbrook
- Singleton
- **Newcastle**
- Lake Macquarie
- Central Coast
- Sydney

## South Australia

- Olympic Dam
- Port Pirie

our impact

## industries serviced

- Local Government
- White Collar
- Building and Construction
- Warehousing and Logistics
- Production
- Mining
- Transport
- Manufacturing
- Rail
- Renewable Energy
- Engineering
- Shutdowns
- Oil and Gas
- Hospitality

## personnel offered

- Professional
- Engineering
- Project Resourcing
- Administration
- WH&S Personnel
- Supervisors
- Mechanical Trades
- Diesel Trades
- Electrical Trades
- Fabrication Trades
- Transport
- Warehouse & Logistics
- Plant Operators
- Skilled Labour
- Carpenters & Concreters
- Sandblasters & Industrial Painters
- High Pressure Water Blasters
- Vacuum Loading Operators
- Food and Beverage Attendants
- Process Technicians

# our track history

At Engage, we develop a tailored approach to each project and client's requirements, while providing a service that's flexible, cost effective and timely.

Below are some of our key clients where we have delivered some of our proudest work.

## **Queensland Alumina Limited (QAL)** July 2013 - Current • Gladstone QLD

Queensland Alumina Limited is one of the largest Alumina Refineries in the world. Engage (under a preferred supplier arrangement) have been contracted to supply additional labour, in both short and long term positions onsite. We have employed a vast range of employees, including but not limited to: white collar, specialised trades and alumina producers.

Alongside QAL directly, Engage supply multiple contractors additional labour requirements to maintain their working schedules and shutdown requirements.

## **Local Government** 2008 - Current

Engage have supplied temporary staff to Local Government since 2008, engaged in both casual and permanent positions.

We currently supply to the:

- Livingstone Shire Council
- Rockhampton City Council
- Gladstone Regional Council
- Fraser Coast Regional Council
- Gympie Regional Council
- Moreton Bay Regional Council
- Toowoomba Regional Council

We continue to fill a wide variety of positions within the local Governments including plant operators, trades people, horticulturists, white collar roles and water meter readers, as examples



## **G. James Glass & Aluminium** June 2006 - Current Eagle Farm QLD

G. James Glass & Aluminium is Australia's longest running and most established manufacturer and supplier of extruded aluminium products, window wall and commercial design aluminium and building products for the domestic and commercial industries.

We have employed over 700 casual and permanent staff into their Brisbane based extrusion and manufacturing facilities including semi-skilled machine operators and skilled materials and plant operators for a variety of manufacturing functions.

**Engage manages ongoing rosters with specific skill requirements for three shifts over ten departments at G. James Glass & Aluminium.**

# recruitment services

Engage's recruitment practices and procedures not only incorporate the recruitment of candidates for current vacancies and immediate requirements, but also focus on the identification of suitable candidates for future project work, shutdown work and specific client requirements. At Engage, we offer the following services:

- Tailored staffing solutions
- Reliable staff sourcing with the client specific skill sets
- Positive and sustainable job placement outcomes
- HR function support, including external payroll and industrial relations consulting

- Entry and exit interviewing and co-ordination
- Execution of pre employment medicals including drug and alcohol screening
- Roster coordination and regular site visits
- Custom invoicing and statistical reporting

why engage

## why engage

- **No takeover fee after 13 weeks**
- Engage Account Managers offer around the clock accessibility – every day of the year
- Expertly matched candidates there when you need them
- Saves you time, money & resources for your business
- Value added services keep it simple
- Flexible and responsive to fluctuating business needs
- Leads to experienced permanent employees



## engage guarantee

When it comes to filling casual roles, we're so confident the staff we supply will match your requirements that we offer a guarantee.

If any employee fails to perform, you can send them back to Engage within four hours of the first placement and receive no charge for this service.



**engage**



## **BRISBANE**

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## **GLADSTONE**

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## **NEWCASTLE**

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## **ROCKHAMPTON**

**WORKFORCE EXPRESS**

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